From: Andy Blondeau on behalf of Andy Blondeau <ablondeau@cityofclemson.org>
To: DL-Council
Subject: Fwd: 10:00am Update
Date: Saturday, September 28, 2024 11:52:25 AM
Attachments: image001.png

---------- Forwarded message ---------
From: **Acker, Trent** <Trent.Acker@duke-energy.com>
Date: Sat, Sep 28, 2024 at 10:37 AM
Subject: 10:00am Update
To: Acker, Trent <Trent.Acker@duke-energy.com>

Good morning.

Restoration efforts are continuing today, with additional resources arriving to the area to help with damage assessments and repairs. Please continue to encourage everyone to steer clear of crews working to clear roads and make repairs to the system.

Damage to the area is widespread will likely require several days of work. Thank you for your continued support and patience as we recover from what has become a historic event.

Outage Data:

Abbeville: 1,165

Anderson: 87,286

Pickens: 19,407

Oconee: 11,429

Other Upstate Counties:

Greenville: 229,137

Spartanburg: 160,337

Greenwood: 28,891

From: Acker, Trent
Sent: Friday, September 27, 2024 2:45 PM
To: Acker, Trent <Trent.Acker@duke-energy.com>
Subject: Outage Update - 2:30pm
Importance: High

Good afternoon,

I hope you all are safe and taking the appropriate precautions to stay safe as Helene continues to move through the area. Weather conditions will improve throughout the day; however, hazards continue to be present with downed lines, debris in roadways, flooded waterways, and widespread outages. Everyone should stay away from power lines that have fallen or are sagging – and consider all lines energized, as well as trees, limbs, fences or anything in contact with lines.

Duke Energy has nearly 11,000 skilled workers in the Carolinas. We brought in line technicians, tree crews, damage assessors and other support personnel from 18 states outside the Carolinas and from as far away as Canada. These teams are designed to be able to move quickly and easily around the state to work in the hardest hit areas.

Current outage data:

Anderson County – 91,838

Abbeville County – 992

Oconee County – 12,402

Pickens County – 22,843

POWER RESTORATION:

Please bear with us as damage created by Helene has been significant. Before power can be restored, crews first must assess the extent of damage to determine which crews, equipment and supplies will be needed before repairs can begin. For employee safety, Duke Energy line technicians do not perform elevated work in bucket trucks when winds are 30 miles per hour and above. As the storm passes and wind speeds drop below 39 miles per hour making it safe for travel, crews are assessing damage and repairs. Duke Energy focuses on restoring power in a sequence that enables power restoration to public health and safety facilities and to the greatest number of customers as safely and quickly as possible. A typical sequence of activities, many of which occur simultaneously, includes:

- Public safety situations – locate downed power lines and make sure electricity is no longer flowing through the wires.
- Transmission, substation equipment and main distribution lines – these serve large numbers of customers and large geographic areas and must be restored first to keep electricity flowing from power plants to neighborhoods.
- Essential facilities – emergency service and critical infrastructure such as hospitals, law enforcement, fire departments and water treatment facilities.
- Distribution lines – we work to get the largest number of customers back on as quickly as possible

Thank you for your patience and please do not hesitate to reach out to me directly if you have any questions.

-Trent

Trent Acker

District Manager

SC Government & Community Relations

Duke Energy Carolinas

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trent.acker@duke-energy.com

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